

# Managed Hosting

Constant Care for Critical Resources

## OVERVIEW

Connectivity and uptime are mission-critical for today's businesses. With SynchroNet managed hosting, your all-important company data and web sites are hosted, monitored, and managed at our secure Tier IV data center using our comprehensive 360 managed services support system.

## THE FACILITY

The SynchroNet data center is a premier collocation for data critical operations for multiple Fortune 500 companies because the facility provides ultimate conditions for secure contingency and disaster readiness. Some of these unmatched features include:

- **Home to ten fiber providers**, and is located adjacent to the primary fiber loop in Houston
- **Fully redundant power** to facilitate maximum availability with Power Distribution Unit (PDU) diversity, independent AC systems, battery backup, power supply (UPS) and on-site generators with guaranteed fuel contracts
- SLA with **100% uptime guarantee**, combined with incomparable metrics regarding: latency, jitter and packet loss
- Secured zones with **24-hour manned patrol and continuous surveillance** through 36 digital cameras located throughout the building
- Performance IP Service which routes across (up to) 8 integrated NSP networks in its Private Network Access Points and insulates your traffic from the risk of outages to **provides you with reliable, stable and predictable connectivity**
- Route-controlled technology considers path characteristics like latency, packet loss, route stability and congestion when making routing decisions, guaranteeing **faster and more reliable data delivery**

## VIRTUAL HOT SITE

Our virtual hot site services offer you the ultimate peace of mind. In the event of a computer or equipment disaster, SynchroNet can provide you with full access to your current data and applications through a dedicated server – using a secure Internet connection from a laptop. This is particularly important for companies located in areas susceptible to natural disasters. Even if your company's hardware is completely destroyed, SynchroNet will be able to get you back to doing business within minutes.

With SynchroNet managed hosting, we handle the persistent care and feeding that your critical resources require today, to ensure that your systems stay up and running. Even if disaster strikes, we make sure that you and your customers are constantly connected.

## SYNCHRONET KEY DIFFERENCES

- 20 year track record of client satisfaction
- Full responsibility support and IT issue ownership
- Higher expertise for faster problem solving
- Top industry targets for network performance and availability
- Personalized, responsive service
- Scalable, cost-efficient delivery model

